

WorkTrace for Postal Operators

What is it?

It is an information technology service for Posts. It controls Postal operations, quality and automates administration. It uses the power of web and pervasiveness of mobile computing to link Postal customers, logistics suppliers, transporters and e-tailors into a transparent, controllable and efficient logistics chain.

WorkTrace is provided as Software As A Service made up of three components:

Applications Infrastructure Services

Who can use it?

WorkTrace covers any company configuration. It includes coverage of classical international postal business, Extra territorial offices of exchange, National Business, consignment shippers or retail. It can be used by Single company or Multi company co-operative.

Product coverage

A complete range of product support is offered. All Standard products are supported such as EMS, Registered, EPG, Parcels as well as particular National Products.

Web Shippers

WorkTrace Web Shippers allows users to make up parcels via a web browser, to print labels, to prepare manifests, to monitor their mail movement and much more. The module transfers electronic manifests to the postal operator, thus streamlining postal accountancy, operations and quality control.

WorkTrace business-rules driven technology is a service covering any imaginable mail shipment scenario or products combination. Users can be internet sellers, postal fulfilment centers, visitors to Postal offices, e-commerce sites, or users of popular services such as Salesforce.com.

The range of products supported is unlimited. It can handle return parcels, national or international parcels, registered or insured letters, economy or premium service.

Whatever is your usage scenario, the system offers you an optimized interface. For example if you send parcels via Economy service, the system will offer you address book of delivery post offices. If you use Premium parcel service and you are a retailer, the system will offer you address book of destinations made up of your own clients, as well as widget to select by client name abbreviation his destination address.

It produces bar-coded labels with a product and custom specific look and feel. Operations of the system is extremely effective. You do not need to install a user front end. Online documentation is sufficient to train users without need for personal assistance.

Users of the module connected hundreds of companies across their national territory without increase in manpower to support the new Web based service.

Features

1. Multilingual support
2. Bar-code generation
3. On-line documentation and training
4. Bar-code range management
5. Labels printing via PDF
6. Manifest management
7. Manifest document prints
8. Export of CSV manifests to Post via e*Mail
9. Address book management
10. Address book XLS import
11. Catalog management
12. Catalog XLS import
13. Contacts management
14. Sales statistics
15. Volumes reporting
16. Client profile management

Functional Coverage

WorkTrace supports the following range of applications and functions:

Extended Track and Trace
 International Mail Reclamation
 Web interface parcels preparation
 Quality and Volume control
 Consignments – clients
 Returns Management
 REIMS & International Accounting
 Link to airlines
 E*Tailor gateway
 Counters
 Mobile Logistics
 CRM – planned
 CRM link to Hybrid mail planned

Critical Advantages

Pay as you Go

No investment, no installation required, no hardware, payment volumes linked. Easy to get in, easy to get out.

Comprehensive yet modular

Take only modules you need and mix with in-house.

Global design –Local look

Easy to customize for your look & feel.

Business Rules driven

Nothing in WorkTrace is hard coded or rigid. All its data capture screens, labels, layout, reports and system behaviour in general is defined by business rules. System language, look and feel will change on the fly by changing business rules.

WorkTrace References

Malta Post
 Slovak Post
 Lithuanian Post
 Ukraine Post
 Slovenia Post
 Russian Post
 Estonia Post
 Bulk mailers....
 Catalog companies...

Comprehensive yet modular

WorkTrace is designed to mesh with a clients native systems.

1. Support for Clients particularities in traceable events
2. Integration to claims management
3. Integration to consignment, receptacle, dispatch system
4. Integrator with client specific events

Parcel		PDF
BarCode	<input type="text" value="CK999006258UA"/>	
Manifest	<input type="text" value="manif-1-WT Manif"/>	
Client #	<input type="text" value="l bash"/>	
Company	<input type="text" value="WT Belgium"/>	
Contact	<input type="text" value="vardenis"/>	
Phone	<input type="text" value="32 2 377 76 73"/>	
E*Mail	<input type="text" value="leonid.bashevkin@worktr"/>	
Address	<input type="text" value="rue Longue 319"/>	
Zip	<input type="text" value="1620"/>	
City	<input type="text" value="Drogenbos"/>	
State	<input type="text"/>	
Product	<input type="text" value="Parcel"/>	

SIUNTĖJAS		PASIUNTINIŲ PAŠTAS	
UAB Vipinta Konarskio g. 49 00000 Vilnius		A. Vivulskio g. 23, 03500 Vilnius tel. 8-700 55400 www.post.lt	
NURODA		GAVĖJAS	
		Sinerta LDC, Klaipėdos padalinys Kūlių vartų g. 5 91249 Klaipėda, tel. (46)420042	
Svoris	0.00 kg	Užsakymo Nr.	
Siuntų dalis	1/1	Išpirkos mokestis	0.00 Lt
Mokėti įteikiant	<input type="checkbox"/>	Įvertinimo suma	0.00 Lt
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