

WorkTrace for Postal Operators

What is it?

It is an information technology service for Posts. It controls Postal operations, quality and automates administration. It uses the power of web and pervasiveness of mobile computing to link Postal customers, logistics suppliers, transporters and e-tailors into a transparent, controllable and efficient logistics chain.

WorkTrace is provided as Software As A Service made up of three components:

Applications Infrastructure Services

Who can use it?

WorkTrace covers any company configuration. It includes coverage of classical international postal business, Extra territorial offices of exchange, National Business, consignment shippers or retail. It can be used by Single company or Multi company co-operative.

Product coverage

A complete range of product support is offered. All Standard products are supported such as EMS, Registered, EPG, Parcels as well as particular National Products.

Transport Link

Message Generation

WorkTrace generates CARDIT and accepts RESDIT messages. The CARDIT Message generation is tightly integrated with the WorkTrace International mail system. Operational efficiency is core to WorkTrace so data is entered only once. The mappings between dispatches and transport routes allows for automatic linked creation of dispatches and transport consignments.

CARDIT and RESDIT messages are exchanged via GXS and the Internet. FTP and e*Mail are supported. Due to its open nature and its Messaging import module, WorkTrace easily supports private message exchange formats.

Trace and Track

Logistics events created on the transport link are included in Trace and Track. Due to its open nature and its generic Trace and Track module, WorkTrace supports addition of private events into Trace and Track.

Performance Control

WorkTrace targets system is used in conjunction with actual performance of Transport Logistics operation to give a nearly real life view of Transport Quality status. The quality status is supported also by a geographical view. The quality reports allow you to analyze quality from the top-most level to the most minute as well as by an exception flagging mechanism.

Accountancy

Electronic messages exchanged support a transport accountancy system. Due to the open nature of WorkTrace and its flexible Information Export module, the reports are not limited and are an open, customizable set.

Functional Coverage

WorkTrace supports the following range of applications and functions:

- Extended Track and Trace
- International Mail Reclamation
- Web interface parcels preparation
- Quality and Volume control
- Consignments – clients
- Returns Management
- REIMS & International Accounting
- Link to airlines
- E*Tailor gateway
- Counters
- Mobile Logistics
- CRM – planned
- CRM link to Hybrid mail planned

Critical Advantages

Pay as you Go

No investment, no installation required, no hardware, payment volumes linked. Easy to get in, easy to get out.

Comprehensive yet modular

Take only modules you need and mix with in-house.

Global design –Local look

Easy to customize for your look & feel.

Business Rules driven

Nothing in WorkTrace is hard coded or rigid. All its data capture screens, labels, layout, reports and system behaviour in general is defined by business rules. System language, look and feel will change on the fly by changing business rules.

WorkTrace References

- Malta Post
- Slovak Post
- Lithuanian Post
- Ukraine Post
- Slovenia Post
- Russian Post
- Estonia Post
- Bulk mailers....
- Catalog companies...

<input type="checkbox"/> Source Data
Inbound Despatches LC/AO
Outbound Despatches LC/AO
Out Despatches&Transport LC/AO
In Despatches&Transport LC/AO
Inbound Parcels
Outbound Parcels
Inbound IBRS
Outbound IBRS
Inbound Air Parcels/EMS /EPG
Outbound Air Parcels/EMS /EPG
Inbound Surface Parcels
Outbound Surface Parcels
<input type="checkbox"/> Transport
OutBound Transport
Inbound Pre-advised Transport
Inbound Actual Transport
List of receptacle in transport



Map view of transport quality