

## WorkTrace for Postal Operators

### What is it?

It is an information technology service for Posts . It controls Postal operations, quality and automates administration. It uses the power of web and pervasiveness of mobile computing to link Postal customers, logistics suppliers, transporters and e-tailors into a transparent, controllable and efficient logistics chain.

WorkTrace is provided as Software As A Service made up of three components:

- Applications
- Infrastructure
- Services

### Who can use it?

WorkTrace covers any company configuration. It includes coverage of classical international postal business. Extra territorial offices of exchange. National Business, consignment shippers, retail. It can be used by Single company or Multi company co-operative.

### Product coverage

A complete range of product support is offered. All Standard products are supported such as EMS, Registered, EPG, Parcels as well as particular National Products.

### Functional Coverage

WorkTrace supports the following range of applications and functions:

- Extended Track and Trace
- International Mail
- Reclamation
- Web interface to prepare parcels
- Quality and Volume control
- Consignments – clients
- Returns Management
- REIMS & International Accounting
- Link to airlines
- E\*Tailor gateway
- Counters
- Mobile Logistics
- CRM – planned
- CRM link to Hybrid mail planned

## Web Shippers

WorkTrace Web Interface allow users to make up parcels via a web interface, to print labels, to prepare manifests, to monitor their mail movement and much more. The module transfers electronic manifests to the postal operator, thus streamlining postal accountancy, operations and quality control.

WorkTrace business rules driven technology results in a service, covering any imaginable mail shipment scenarios and products.

Users can be sellers via internet, postal fulfillment centers, visitors to Postal offices. . visitors to postal clients web sites, or users of popular services such as Salesforce.com.

The range of products supported is unlimited. It can be return parcels, national or international parcels ,registered or insured letters, economy or premium service. Whatever is your usage scenario, the system offers you an optimized interface. For example if you send parcels via Economy service, the system will offer you address book of delivery post offices. If you use Premium parcel service and you are a retailer, the system will offer you address book of destinations made up of your own clients, as well as widget to select by client name abbreviation his destination address. System produces bar-coded labels with a product and custom specific look and feel.

Operations of the system is extremely effective. No need to install user front end, on-line documentation is sufficient to train users without need for personal assistance.

Users of the module connected hundreds of companies across their national territory without increase in manpower to support the new Web based service.

It provides following features and capabilities at this stage:

1. Multilingual support
2. Bar-code generation
3. On-line documentation and training
4. Bar-code range management
5. Labels printing via PDF
6. Manifest management
7. Manifest document prints
8. Export of CSV manifests to Post via e\*Mail
9. Address book management
10. Address book XLS import
11. Catalog management
12. Catalog XLS import
13. Contacts management
14. Sales statistics
15. Volumes reporting
16. Client profile management

**Critical Advantages**

Pay as you Go

No investment, no installation required, no hardware, payment volumes linked. Easy to get in, easy to get out.

Comprehensive yet modular

Take only modules you need and mix with in-house.

Global design –Local look

Easy to customize for your look & feel.

Business Rules driven

Nothing in WorkTrace is hard coded or rigid. All its data capture screens, labels layout, reports and system behavior in general is defined by business rules. System language, look and feel will change on the fly by changing business rules.

**WorkTrace References**

- Malta Post
- Lithuanian Post
- Slovak Post
- Ukraine Post
- Estonia Post
- Russia Post
- Slovenia Post
- Bulk mailers....
- Catalog companies...

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Parcel		PDF
BarCode	<input type="text" value="CK999006258UA"/>	
Manifest	<input type="text" value="manif-1-WT Manif"/>	
Client #	<input type="text" value="lbash"/>	
Company	<input type="text" value="WT Belgium"/>	
Contact	<input type="text" value="vardenis"/>	
Phone	<input type="text" value="32 2 377 76 73"/>	
E*Mail	<input type="text" value="leonid.bashevkin@worktr"/>	
Address	<input type="text" value="rue Longue 319"/>	
Zip	<input type="text" value="11620"/>	
City	<input type="text" value="Drogenbos"/>	
State	<input type="text"/>	
Product	<input type="text" value="Parcel"/>	

<b>SIUNTĖJAS</b>		<b>PASIUNTINIŲ PAŠTAS</b>	
UAB Viginta Konaricko g. 49 00000 Vilnius		A. Vivaldzio g. 23, 03500 Vilnius tel. 8-700 55400 <a href="http://www.post.lt">www.post.lt</a>	
<b>NURODA</b>		<b>GAVĖJAS</b>	
		Sinerta LDC, Klaipėdos padalinys Kūlių vartų g. 5 91249 Klaipėda, tel. (46)420042	
Svoris	0.00 kg	Užsakymo Nr.	
Siuntų dalis	1/1	Išpirkos mokestis	0.00 Lt
Mokėti įteikiant	<input type="checkbox"/>	Įvertinimo suma	0.00 Lt
 EG000026569LT			
Pastabas			