

WorkTrace for Postal Operators

What is it?

It is an information technology service for Posts . It controls Postal operations, quality and automates administration. It uses the power of web and pervasiveness of mobile computing to link Postal customers, logistics suppliers, transporters and e-tailors into a transparent, controllable and efficient logistics chain.

WorkTrace is provided as Software As A Service made up of three components:

- Applications
- Infrastructure
- Services

Who can use it?

WorkTrace covers any company configuration. It includes coverage of classical international postal business. Extra territorial offices of exchange. National Business, consignment shippers, retail. It can be used by Single company or Multi company co-operative.

Product coverage

A complete range of product support is offered. All Standard products are supported such as EMS, Registered, EPG, Parcels as well as particular National Products.

Functional Coverage

WorkTrace supports the following range of applications and functions:

- Extended Track and Trace
- International Mail
- Reclamation
- Web interface to prepare parcels
- Quality and Volume control
- Consignments – clients
- Returns Management
- REIMS & International Accounting
- Link to airlines
- E*Taylor gateway
- Counters
- Mobile Logistics
- CRM – planned
- CRM link to Hybrid mail planned

Extended Track & Trace

At its origins Track & Trace systems role was to indicate whereabouts of an item in the logistics chain. Much progress took place since. Today Track & Trace systems, proactively warn on problems in logistics chain, inform user via Web, SMS, e*Mail, link logistics information on an item with Client Relations management system etc.

How it works

Track and Trace systems can be viewed on four levels.

Data gathering level

Information must be entered into the Track and Trace system. There are three ways information can be provided. Via Web interface, via specialized equipment for example RFID, or via messages.

WorkTrace offers a web interface to enter all UPU events (EMSEVT) as well as web interface to enter private events (for example Parcel Return event). WorkTrace processes data from standard messages such as EMSEVT,PREDES as well as from none standard messages such as Cash On delivery etc.

WorkTrace accepts data from Scanners, RIFD. Business rules allow for limitless customization of Web interface, of how to abstract events form incoming messages.

Business rules define how and in what format messages will be transferred.

WorkTrace supports e*Mail, FTP, XML, EDIFACT, CSV, DBASE. EXCEL, FlatFiles.

Data export level

Large users need track and trace information incorporated directly into their in-house systems. Import can be done via Web Services, by Integrating WorkTrace into native site or via Message export to clients systems.

Messages exported are Track & Trace message or specialized messages such as COD Message. Business rules allow for limitless ways to package Track and Trace events collected by WorkTrace into messages convenient for the client. Business rules define how and in what format messages will be transferred. WorkTrace supports e*Mail, FTP, XML, EDIFACT, CSV, DBASE. EXCEL, FlatFiles.

Data import/export philosophy.

Import data in Format available, export in Format required.

Data generation level

Work Trace's logistics supply chain events manager generates logistics events and actions. For example Delayed delivery will be sent to operator when the targeted date is not met., pending delivery will be sent to recipient as soon as final delivery office receives a parcel. Business rules allow for limitless customization of behavior.

Presentation level

WorkTrace offers out of box presentation of Track and Trace information via Web, e*Mail, SMS, however the presentation is fully customizable via business rules. Business rules will define what elements should be visible, how it will be presented. WorkTrace track and trace is designed to be imbedded into clients Web site, assuming client native look and feel. WorkTrace multilingual functionality allows users to view information in language of their choice.

Comprehensive yet modular

WorkTrace is designed to mesh with clients native systems.

1. Support for Clients particularities in traceable events
2. Integration to claims management
3. Integration to consignment, receptacle, dispatch system
4. Integrator with client specific events

Critical Advantages

Pay as you Go

No investment, no installation required, no hardware, payment volumes linked. Easy to get in, easy to get out.

Comprehensive yet modular

Take only modules you need and mix with in-house.

Global design –Local look

Easy to customize for your look & feel.

Business Rules driven

Nothing in WorkTrace is hard coded or rigid. All its data capture screens, labels layout, reports and system behavior in general is defined by business rules. System language, look and feel will change on the fly by changing business rules.

WorkTrace References

Malta Post
Lithuanian Post
Slovak Post
Ukraine Post
Estonia Post
Russia Post
Slovenia Post
Bulk mailers....
Catalog companies...

WORKTRACE (UK) LIMITED

New Bridge Street House
30-34 New Bridge Street
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VAT Registration No GB 788 4197 66

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web www.WorkTrace.com

Product	Parcels	Item	CC037039129SK
Event code	Location		Actual date
+ Posted	Lodowa 101,Lodz,		09/08/2011 16:41
+ Arrival in Slovakia	OE,Košice,SLOVAKIA		09/12/2011 10:30
+ Departure from SK	OE,Košice,SLOVAKIA		09/12/2011 12:15
+ Arrival at inbound Office of Exchange	UAIEVA		09/19/2011 16:06
+ Departure from inward OE	UAIEVA		09/19/2011 18:43
+ Cash On Delivery	UA72		09/22/2011 12:00
+ Final Delivery	72318		09/22/2011 14:24

INCLUSION TRACE

Id	Type
BONPRIX-KOS-IEV-1-06151	Consignment
CC037039129SK	Item
CC037039129SK.95117336	Article included in parcel
CC037039129SK.96404636	Article included in parcel

ПЕЧАТАТЬ

Пункт	содержание
Item	CC013593126SK.732149
Дата закування	11-Oct-2011 14:00:00
Продукт	
Номер адресату	22545826
Номер каталогу	732149
Кількість	1
Назва	ПОКРИВАЛО ДВОСТОРОННЕ
Код продукту	
Вага	1.7
Ціна	749

Paieskos rezultatai

Siuntos Nr: CC016667211IT

Įvykis	Vieta
Išsiųsta iš siuntimo apkaitos vietos	ITMXPA
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Išsiųsta iš gavimo apkaitos vietos	Rodunios kelias 9,Vilnus,
Atvyko į pristatymo pašta	ALYTAUSC