

## WorkTrace for Postal Operators

### What is it?

It is an information technology service for Posts . It controls Postal operations, quality and automates administration. It uses the power of web and pervasiveness of mobile computing to link Postal customers, logistics suppliers, transporters and e-tailors into a transparent, controllable and efficient logistics chain.

WorkTrace is provided as Software As A Service made up of three components:

- Applications
- Infrastructure
- Services

### Who can use it?

WorkTrace covers any company configuration. It includes coverage of classical international postal business. Extra territorial offices of exchange. National Business, consignment shippers, retail. It can be used by Single company or Multi company co-operative.

### Product coverage

A complete range of product support is offered. All Standard products are supported such as EMS, Registered, EPG, Parcels as well as particular National Products.

### Functional Coverage

WorkTrace supports the following range of applications and functions:

- Extended Track and Trace
- International Mail
- Reclamation
- Web interface to prepare parcels
- Quality and Volume control
- Consignments – clients
- Returns Management
- REIMS & International Accounting
- Link to airlines
- E\*Taylor gateway
- Counters
- Mobile Logistics
- CRM – planned
- CRM link to Hybrid mail planned

## Consignments Shippers

International Postal Consignment shipping service is a services provided by posts to Large scale internet sellers. The service typically involves a shipper and one or more postal operator. Both shippers and Postal operators heavily rely on exchange electronic messages as well as documentation to support their administration, and operations.

WorkTrace consignment module links together various participants in the logistics chain into a transparent controllable one.

### Message exchange

Typically several departments in the Posts such as accountancy, operations, cash on delivery etc need pre advise of Consignments from shippers . Usually each department requires the data in a department specific format. Shippers usually have all information required but not in a format Postal Operators need. Shippers in their turn need electronic information from Postal operators, for example Cash On delivery Information, Track & Trace messages, returned parcels messages etc. In their turn Post has the required information but not in a format expected by Shippers.

WorkTrace way is Take information in whatever form available and deliver it in whatever form required.

The conversion of format, the routing of messages is accomplished via Business rules definition. The net result is a fast, reliable and cost effective process of integration and operations.

### Documents exchange

Service requires generation and circulation of documents such as Postal Sheet, Customs declaration, CP87, Labels. From a single pre advise message WorkTrace can generate required documents in PODF format, route it between parties interested and archive it in database.

### Logistics monitoring

Logistics visibility is and service are important aspects for Consignment shippers. WorkTrace offers both shippers and post Web based tools to monitor collection of cash on delivery, delivery quality, volumes.

### Functionality

- Message exchange (via eMail or FTP)
- Message format conversion (ZIP, DBF, CSV, EXCEL, XML, EDI)
- Message routing , archiving
- Full support for Cyrillic and other encoding
- Cash on delivery management
- Export of Cash On Delivery files
- Payment status monitoring
- Alerts
- Generation of logistics documents
- Generation of shipment labels
- Consignment/Manifest management
- Trace and track based on Messages of Client consignment pre-advise, Return Message, Cash on delivery message, EMSEVT, PREDES, RESEDES
- Track and trace on any physical level (Items, Pallets, Consignments)
- Volume and quality control tools
- Per-client monitoring and statistics
- Support for any product and standard of bar-code

**Critical Advantages**

Pay as you Go

No investment, no installation required, no hardware, payment volumes linked. Easy to get in, easy to get out.

Comprehensive yet modular

Take only modules you need and mix with in-house.

Global design –Local look

Easy to customize for your look & feel.

Business Rules driven

Nothing in WorkTrace is hard coded or rigid. All its data capture screens, labels layout, reports and system behavior in general is defined by business rules. System language, look and feel will change on the fly by changing business rules.

**WorkTrace References**

- Malta Post
- Lithuanian Post
- Slovak Post
- Ukraine Post
- Estonia Post
- Russia Post
- Slovenia Post
- Bulk mailers....
- Catalog companies...

**WORKTRACE (UK) LIMITED**

New Bridge Street House  
30-34 New Bridge Street  
London EC4V 6BJ  
Company No 05858095  
VAT Registration No GB 788 4197 66

e\*Mail [marketing@worktrace.com](mailto:marketing@worktrace.com)  
web [www.WorkTrace.com](http://www.WorkTrace.com)

6,395	746
8,600	976
6,712	768
9,957	983

LARATION FROM CELLBES TOTAL OF 83 PARCELS  
DESPATCH 0033 DATE 24-Aug-2010

Address	Catalog.....	Article.....	Weight...Pri
ВУЛ.ГАЛИЦЬКОГО 29 ZIP 47800,	742221	СУМКА СВ-ВИШНЕВИЙ/ЧОРНИЙ	1.00
ПДВОЛОЧИСЬК	780569	ПДЖАК ОФВАЙТ/ЧОРНИЙ	499.00
ЗА, ВУЛ.ГАГАРИНА 44 КВ.16 ZIP 32600, НОВА	418988	ГОЛЬФ ГОЛУБИЙ	229.00
УШИЦЯ	430629	ШТАНИ ГАВАРДИН.СІР.МЕЛАН	179.00
ВУЛ.ЕНТУЗІАСТІВ 5 КВ.44 ZIP 58000,	742221	СУМКА СВ-ВИШНЕВИЙ/ЧОРНИЙ	1.00
ЧЕРНІВЦІ	723908	ПОСТІЛЬНА БІЛИЗНА БЕЖ	229.00
	742221	СУМКА СВ-ВИШНЕВИЙ/ЧОРНИЙ	1.00

